In the Claims:

This listing of the Claims replaces all previous listings of the Claims:

1.   (Currently Amended) A method of correcting an error in a service order, the service order comprising an electronic document having a plurality of fields, the plurality of fields having data associated therewith, the method comprising:

providing a service order control panel, the service order control panel comprising a plurality of function controls, each function control having an associated predetermined function that manipulates data in at least one of the plurality of fields in the service order;

detecting an error in the service order, wherein said detecting is performed by a service provider;

accepting user input from a user to select a function control, wherein the user input is provided by a service provider; and

performing the predetermined function associated with the selected function control to manipulate data to correct the error in at least one of the plurality of fields in the service order.

2.   (Original) The method of Claim 1, wherein the service order control panel further comprises at least one linking control, the linking control having a portion of the service order associated therewith, the method further comprising:

accepting user input to select a linking control; and

displaying the portion of the service order associated with the selected linking control.

3.   (Original) The method of Claim 1, wherein performing the predetermined function further comprises automatically performing the service order.

4.   (Original) The method of Claim 1, further comprising accepting user input from the user to edit data associated with at least one of the plurality of fields.

5.   (Original) The method of Claim 1, wherein the predetermined function comprises a disconnect function and performing the predetermined function further comprises automatically disconnecting a telecommunications service.

6.   (Original) The method of Claim 1, wherein the predetermined function comprises a connect function and performing the predetermined function further comprises automatically connecting a telecommunications service.

7.   (Original) The method of Claim 1, wherein the predetermined function comprises a transfer function and performing the predetermined function further comprises automatically transferring a telecommunications service to a predetermined location.

8.   (Original) The method of Claim 1, wherein the predetermined function comprises a no field work function and performing the predetermined function further comprises changing one of the plurality of fields in the service order to indicate that no field work is required.

9.   (Original) The method of Claim 1, wherein performing the predetermined function further comprises manipulating the data in at least one of the plurality of fields in the service order to indicate that the service order is complete.

10.   (Original) The method of Claim 1, wherein performing the predetermined function further comprises altering data in at least one of the plurality of fields in the service order.

11.   (Original) The method of Claim 10, wherein the data is a date of service.

12.   (Original) The method of Claim 1, wherein the service order is a

telecommunications service order.

13. (Currently Amended) A computer program product for correcting an error in a service order, the service order comprising an electronic document having a plurality of fields, the plurality of fields having data associated therewith, the computer program product comprising:

a computer readable medium having computer readable program code embodied therein, the computer readable program code comprising:

computer readable program code which provides a service order control panel, the service order control panel comprising a plurality of function controls, each function control having an associated predetermined function that manipulates data in at least one of the plurality of fields in the service order;

computer readable program code which detects, by a service provider, an error in the service order;

computer readable program code which accepts user input from a user to select a function control, wherein the user input is provided by a service provider; and

computer readable program code which performs the predetermined function associated with the selected function control to manipulate data to correct the error in at least one of the plurality of fields in the service order.

14. (Original) The computer program product of Claim 13, wherein the service order control panel further comprises at least one linking control, the linking control having a portion of the service order associated therewith, the computer readable program code further comprising:

computer readable program code which accepts user input to select a linking control; and

computer readable program code which displays the portion of the service order associated with the selected linking control.

15.   (Currently Amended) A system for correcting an error in a service order, the service order comprising an electronic document having a plurality of fields, the plurality of fields having data associated therewith, the system comprising:

means for providing a service order control panel, the service order control panel comprising a plurality of function controls, each function control having an associated predetermined function that manipulates data in at least one of the plurality of fields in the service order;

means for detecting, by a service provider, an error in a service order;

means for accepting user input from a user to select a function control, wherein the user input is provided by a service provider; and

means for performing the predetermined function associated with the selected function control to manipulate data to correct the error in at least one of the plurality of fields in the service order.

16.   (Original) The system of Claim 15, wherein the service order control panel further comprises at least one linking control, the linking control having a portion of the service order associated therewith, the computer readable program code further comprising:

means for accepting user input to select a linking control; and

means for displaying the portion of the service order associated with the selected linking control.

17.   (New) The method of Claim 1, wherein the detected error is a data inconsistency.

18.   (New) The method of Claim 17, further comprising identifying the fields that include inconsistent data in the service order.